



Adit will save your life. It will reduce your admin work, make it more accurate, and give you all the features you need at a reasonable cost. It has made my day-to-day so much easier, and I can finally see what's happening in the office even when I am not there.

Solmaz, Office Manager



Dental



Ontario, Canada

123 Dental

123 Dental strengthens patient communication and raises confirmations 20% with Adit

Challenges

- Juggled multiple disconnected tools (**Entyvio, Formsite, Google Calendar, Rogers, Excel**).
- No call tracking or recordings, causing **missed calls and disputes**.
- Manual Google Calendar updates led to **double-bookings**.
- **External forms** tool added costs and manual uploads.
- **Reviews came slowly** via QR codes and emails, with no filter for negatives.

Solutions

- VoIP Phones & Call Recording track every call, reduce disputes, and recover missed calls.
- Two-Way Texting boosts confirmations and enables photo/insurance sharing.
- Digital Forms map into Abledent.
- Online Scheduling syncs live with Abledent, eliminating double-bookings.
- Review Requests send instant post-visit texts and filter negatives.
- Automated Recall prompts overdue patients to rebook consistently.

Results

20%

Increase in confirmed appointments

5 hours/week

Saved on admin time

4.8

Google reviews grew to 429

99.5%

Digital form completion nearly doubled