



805 DENTISTRY

DAR RADFAR DDS, DASBA



I liked Adit's interface better immediately. Everything felt more effortless and easier to use, and the price point made more sense for everything it offered. It gave us the communication tools we needed while also giving us the flexibility to expand into more features later.

Dr. Dar Radfar, DDS, Practice Owner



Dental



Thousand Oaks, California

## 805 Dentistry

805 Dentistry replaced Demandforce & Dental Intel with Adit & reduced no-shows by 80%

### Challenges

- **Managed patient reminders, confirmations, newsletters, and reviews** with disconnected systems (Demandforce & Dental Intel).
- **Manually calling patients** to confirm appointments.
- **Lost productivity** to daily no-shows.
- **Paper forms** created check-in delays & bottlenecks.

### Solutions

- **Automated Communication Tools** including texting, appointment reminders, and recall campaigns.
- **Digital Forms** eliminated check-in bottlenecks.
- **Email Campaigns** to send monthly newsletters.
- **Pozative** to send automated review text requests.
- **Mobile App** to view schedules remotely.

### Results

10-15  
minutes/patient

**Saved** with digital forms

3 Hours/  
week

**Saved** by eliminating manual appointment reminder calls

30%

**Generated** total Google reviews within 9 months

80%

**Reduced** no-shows with automated appointment reminders

80%

**Boosted** appointment confirmations using automated text confirmations

90%

**New patients** complete forms digitally before arrival