



Adit puts everything we need in one screen: phones, texting, forms, analytics. The affordable price point and the built-in call tracking made the decision easy. We looked at others like Weave, but Adit's integration and support were on a different level.

Lili, Office Manager



Dental



Chicago, Illinois

A Brush Above Family Dentistry

A Brush Above Family Dentistry gains 60+ new patients a month with Adit

Challenges

- **Legacy communication tools** (Solutionreach, Comcast phones) resulted in missed calls, limited visibility, and slow response times.
- **Inconsistent reminder syncing** led to patients showing up on the wrong day and heavier manual confirmation work.
- Paper and non-integrated **digital forms stalled check-in**.
- **Limited analytics** required manual reporting.
- **Support from prior vendors** was slow and difficult to reach.

Solutions

- **Adit Phones & Call Tracking** track calls, review recordings, and follow up instantly.
- **Engage Texting & Reminders** automate confirmations and fill openings fast.
- **ASAP Lists & Bulk Texting** rebook cancellations in minutes.
- **Digital Forms** send, sign, and sync forms directly to Dentrix.
- **Positive** automates review requests and boost online reputation.
- **Practice Analytics** monitors goals, production, and performance at a glance.

Results

3

New patients daily converting missed calls with VoIP and tracking

17

Hours saved per week by automating reminders

10%

Revenue growth with a fuller schedule

410+

Reviews at 4.8 stars, 90% reviews post Adit's Pozative modules



Faster patient intake with digital forms and auto-EHR sync