



Before Adit, no-shows were a real issue. Now, patients get reminders a few days out, and the day before, it's made a massive difference.

Office Manager



Dental



Logan, UT

# Meet the Practice

How one Practice reduced no-shows by 80% and saved 3 hours daily with Adit

## Challenges

- **Frequent** no-shows disrupting the daily schedule.
- **Time-consuming** manual intake and communication processes.
- Inefficient **phone communication and appointment tracking**.
- Limited patient responsiveness to calls.
- Missed opportunities from **last-minute cancellations**.

## Solutions

- **VoIP Phones** with Call Tracking streamlined front desk prep.
- **Two-Way Texting** boosted patient response with quick follow ups.
- **Appointment Reminders** automated messages cut no-shows.
- **Digital Patient Forms** saved hours by eliminating manual data entry.
- **Online Scheduling** enabled most patients to book without calling.

## Results

3+

**Hours** saved daily using digital forms

7%

**Increase** in patient retention

15%

**Increase** in new patient growth year-over-year

75%

**Patients** now book online or by text

80%

**Decrease** in no-show appointments