



Amanda Ball DMD
Family Dentistry



Adit is one of the best tools that I've incorporated into my practice. Adit exceeded my expectations pretty much from the start. Phones arrived the same week, and they really helped me get up and running so quickly. Since then, I've honestly been Adit's biggest cheerleader because they helped me when no one else would.

Dr. Amanda Ball, DMD



Dental



Longview, Texas

Amanda Ball DMD Family Dentistry

Amanda Ball DMD Family Dentistry boosts annual collections by \$200K while saving 2 hours/day with Adit

Challenges

- **No access to voicemails via AT&T** after practice acquisition.
- **Front desk** manually calling patients for confirmations, recalls, and reminders.
- **No automated review** generation or digital intake workflows.
- **Limited IT support options** without costly upgrades or long-term contracts.

Solutions

- **VoIP Phones** offered reliable calling with instant support.
- **Two-Way Texting** made it easier to communicate with patients on their terms.
- **Digital Patient Forms** customized and sent directly via text.
- **Pozative review** request automation that drives reputation and word of mouth growth.
- **E-Fax** for instant, email-delivered document access.

Results

2 hours/day

Saved at the front desk

66%

Increased annual collections

7X monthly

Grew new patients

65

Google reviews in just 9 months

\$200K

Revenue growth