

adit


**ARNOLD**  
 Dentistry, P.A.


If you're looking for responsive customer service, customizable communication with your patients, and overall efficiency at the most cost-effective rate, Adit is the way to go.

**Nadia Mitchell, Office Administrator**



Dental



Brandon, Florida

# Arnold Dentistry

From 4 systems to 1: How Adit helped Arnold Dentistry cut admin taskload by 75%

## Challenges

- **No call tracking** or centralized tools.
- **High no-show rate** and slow review growth.
- **Time-consuming** admin workload.
- Managing **4 separate systems**.

## Solutions

- **Call tracking** made follow-ups easier and improved patient communication
- **Text messaging** lead to faster response times and better engagement with patients compared to their previous system
- **Positive review requests** enabled consistent review collection and greater online visibility
- **Integrated eFax** simplified document management with all faxes in one place
- **Mobile app with CareCredit insights** gave staff real-time access to patient financing and schedule updates from anywhere
- **Automated reminders** helped reduce missed appointments and keep the schedule full

## Results

5X

**Increase** in online reviews

25%

**Time saved** daily with call tracking

30%

**Increase** in treatment acceptance

50%

**Decrease** in no-shows

75%

**Reduction** in admin task time