



If you're looking for responsive customer service, customizable communication with your patients, and overall efficiency at the most cost-effective rate, Adit is the way to go.

Emily, Patient Coordinator



Dental



Brandon, Florida

Arnold Dentistry

From 4 systems to 1: How Adit helped Arnold Dentistry cut admin taskload by 75%

Challenges

- **No call tracking** or centralized tools.
- **High no-show rate** and slow review growth.
- **Time-consuming** admin workload.
- Managing **4 separate systems**.

Solutions

- **Call tracking** made follow-ups easier and improved patient communication
- **Text messaging** lead to faster response times and better engagement with patients compared to their previous system
- **Pozative review requests** enabled consistent review collection and greater online visibility
- **Integrated eFax** simplified document management with all faxes in one place
- **Mobile app with CareCredit insights** gave staff real-time access to patient financing and schedule updates from anywhere
- **Automated reminders** helped reduce missed appointments and keep the schedule full

Results

5X

Increase in online reviews

25%

Time saved daily with call tracking

30%

Increase in treatment acceptance

50%

Decrease in no-shows

75%

Reduction in admin task time