



The main way Adit exceeded our expectations was in responsiveness. With other software companies, you call in a problem, they create a ticket, and then nothing happens. With Adit, our issues are solved so quickly.

## Suj Patel, Practice Manager





Canton, Michigan



4 offices

## **Canton Plymouth Family Dentistry**

Canton Plymouth Family Dentistry increased new patient volume by 20% after switching from Weave to Adit.

## Challenges

- **Rising costs** with Weave without added value.
- Declining customer service response times from Weave.
- Inefficient workflow due to lack of automation tools.
- Solutions the Family Dentistry\_Glimpse\_Adit
- Adit provided an **affordable, all-in-one** software solution with **enhanced** automation.
- Advanced **communication tools** like automated texting and appointment confirmations.
- Stronger online presence with review management and patient engagement.

## Results

7-10%

Revenue growth in one office after implementing Adit

15-20%

Increase in new patients at another location

10%

Drop in no-show rate with improved scheduling efficiency

