



Adit has made everything easier for our team and our patients.
It's taken so much off our plate.

Dr. Kevin Gee, Owner, Gee Eye Care



Optometry



Missouri City, Texas

Gee Eye Care

Gee Eye Care's 20x review growth after switching from Weave to Adit

Challenges

- **Frequent downtime** and limited functionality with Weave.
- Slow **paper-based intake** process.
- **Minimal online reviews** and low visibility.
- **No insight** into call performance or missed opportunities.
- **Disjointed team** communication.
- **Cumbersome payment** collection.

Solutions

- **Automated reviews** boosted online presence.
- **Digital forms** eliminated paperless intake completed before appointments.
- **VoIP with call tracking** gave visibility into call performance and reduced missed calls.
- **Two-way texting** enabled quick responses and significantly reduced voicemail volume.
- **Adit Pay** gave easy, flexible payment options for patients.
- **Internal Chat** fostered real-time internal communication without sticky notes.
- **All-in-one platform** fully integrated with Revolution EHR.

Results

4+

Separate systems and tools replaced

20X

Increase in weekly Google reviews

90%

Reduction in voicemail volume



Faster, easier payment collection with Adit Pay



Seamless team communication using Internal Chat