



Lynnwood Dental Studio

How Lynnwood Dental Studio generated \$227K in production with online scheduling and cut no-shows by 40%

Challenges

- LocalMed, Vyne Dental, and Legwork **didn't sync with EagleSoft.**
- Staff couldn't send one-to-one texts** to patients.
- Paper forms slowed check-in** and data collection.
- Zocdoc charged \$100/new patient** but only received 10/year.
- Frequent no-shows** with no automated reminders.

Solutions

- Online scheduling** that books directly into EagleSoft, no calls, no double-booking.
- HIPAA-compliant Text-to-Pay and Two-way texting** and Secure payments and quick chats from desktop or phone.
- Digital forms** that automatically update in the PMS
- Automated reminders and recalls** auto texts/emails reduce no-shows and keep schedules full.
- Pozative** auto-send review requests after visits.

Results

50	Five-star Google reviews	150	New patients booked online	90 ^{min} /day	Saved with digital forms	40%	Reduction in no-shows
75%	Reduction in front-desk administrative time	\$14K	Collected through Adit Pay	\$227K	Production directly tied to Adit-booked appointments		



Patients love being able to book online. It fills our schedule without us even having to call.

Shravan Chintala, Owner



Dental



Lynnwood, WA