



McLemore Dentistry, LLC
Restorative, Cosmetic & Implant Dentistry
Committed to Excellence



I'm a tough cookie when it comes to software. I asked a lot of hard questions, and Adit answered every one of them without hesitation. They were easier to work with than the others, and everything just felt more user-friendly.

Christine, Business Manager



Dental



Montgomery, Alabama

McLemore Dentistry

McLemore Dentistry cuts no-shows by 33% in the first 6 months with Adit

Challenges

- **DemandForce** was not user-friendly, making everyday tasks difficult to manage.
- DemandForce forms frequently **glitched, forcing staff to mail paper packets**.
- **No call tracking or visibility** into missed or unanswered calls.
- Staff spent hours each week on **manual reminders, recalls, and follow-ups**.
- **Dentrix** reporting lacked real-time insights.

Solutions

- **VoIP Phones & Call Tracking** record calls & missed calls.
- **Two-Way Texting** lets the team reach patients quickly.
- **Automated Reminders** reduce no-shows.
- **Digital Forms** replaced mailed packets.
- **Automated Recall** helps bring overdue hygiene patients back.
- **Practice Analytics** gives real-time insights.
- **Review Requests** send automated Google review texts.
- **Adit Pay** allows secure text-to-pay for faster collections.

Results

20 hrs/month

Saved at the front desk due to automated workflows

25%

Increase in monthly production in the first 6 months

33%

Reduction in no-shows with automated text reminders

99%

Adit's multi-step reminders boosted confirmation rates