



Mountainview Dental

How Mountainview Dental ditched RecallMax & Weave and boosted monthly revenue 10% with Adit

Challenges

- **Poor phone quality** and support from Weave and local providers.
- Staff spent **15+ hours/week** on manual systems.
- **Paper forms** delayed check-in by 10–30 minutes.
- Collections required **mailing 50–100 statements**.
- Patients ignored texts, **thinking they were spam**.

Solutions

- **VoIP Phones & Texting** brought clearerP calls, missed call tracking, real-number texting.
- **Reminders & Recalls** sent auto texts/emails cut no-shows, boosted confirmations, and fill cancellations.
- **Digital Forms & Online Scheduling** reduced manual paperwork intake and saved time.
- **Adit Pay** made payment processing and collections easier.
- **Practice Analytics** tracked production, AR, and staff performance and identified areas for improvement.

Results

15

Hours saving per week with reminders and recalls

3–5

Cancellations filled weekly using the ASAP List.

5–7

New patients /month from online booking.

2%

No-show rate with automated reminders

10%

Monthly production growth in 6 months

30%–40%

Collections via Adit Pay, with faster same-day payments.

50%

Increase in confirmed bookings



Before Adit, every day was stressful because calls dropped, recalls fell through, and we wasted hours chasing payments. Now everything is in one place, the staff is happier, and we've seen a 10% increase in monthly revenue in under a year.

Holly, Office Manager



Dental



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