



Adit helped us modernize everything right away. I was doing five jobs a day just to keep the schedule full. With Adit, everything is automated now. I can focus on helping the doctor, taking care of claims, and making sure patients get what they need instead of chasing everybody one by one.

Front Desk Schedule Coordinator



Dental



New Jersey, USA

New Jersey Dental Practice saves 20 hours/week in the first 8 months with Adit

Challenges

- **Limited tools in RecallMax**, including no Spanish forms and no flexible recall system.
- **Heavy manual workload** that required calling, texting, and tracking patients through spreadsheets and a cell phone.
- **Paper forms** that slowed down check-in and required staff assistance for most patients.
- **High no-show volume** and difficulty keeping the schedule full.
- **Lack of visibility** into treatment opportunities, pending treatment plans, and hygiene performance.

Solutions

- **Digital Forms** online forms that sync with Dentrix.
- **VoIP Phones** clear calling with multiple built-in lines.
- **2-Way Texting** fast, convenient patient communication.
- **Automated Reminders & Campaigns** reduce no shows and drives reactivation.
- **Patient Recall** custom lists for targeted reactivation.
- **Practice Analytics** offer data insights for production growth.

Results

20 hours/week	Saved through automated reminders	65%	Increased production in the first 8 months	70%	Decrease in no-shows since implementing Adit
79%	Increased reviews with automated review requests	80%	Improved recall performance to contacted patients returning	90%	Boosted digital form adoption of all patients