



How One Florida Orthodontic Practice saved 15 hours/week after just 3 months with Adit

Challenges

- **Weave was becoming too expensive** and unsustainable.
- Limited visibility into patient communications due to **a lack of Cloud9 integration.**
- **Scheduling inefficiencies** caused by manual reminders and follow-ups.
- Needed an affordable, **all-in-one system for phones, texting, and reminders.**

Solutions

- **Adit VoIP Phones** with reliable call tracking and patient communication management.
- **Two-Way Texting** streamlined reminders, confirmations, and patient updates.
- **Pozative** simplified the process for generating Google and Facebook reviews.
- **Cloud9 Integration** enabled real-time syncing for orthodontic practice management.
- **Mobile App** offered easy access to messages and calls from anywhere.

Results

3
weeks

Transitioned to Adit VoIP phones with minimal disruption

15
Hours/week

Saved hours with automation

40+

New Google reviews in the first 3 months



Boosted staff confidence and patient communication



Cut no-shows to only a few per week with automated reminders



Improved call and text efficiency for faster patient responses

We needed something powerful but cost-effective. Adit offered exactly what we were looking for: one system that manages calls, messages, and reminders without breaking our budget

Office Manager



Orthodontics



Miami Beach, Florida



1 offices