



Peace Garden Dental

Switching from Mango and Sesame to Adit saved Peace Garden Dental 22 hours/ week

Challenges

- **Disconnected systems** (Sesame, Mango, Open Dental e-services).
- **Limited** texting and phone **customization**.
- In-office **form completion caused delays**.
- Manual patient confirmations and **high no-shows**.
- **No online payments** or payment plans.
- **Heavy admin workload** and external billing dependency

Solutions

- **VoIP & Call Control** edit voicemails and routing in minutes.
- **Mobile App** monitor schedule and voicemails remotely.
- **Digital Forms** save time during check in.
- **Automated Reminders & Confirmations** reduced no-shows and manual follow-ups.
- **ASAP Lists** fill last-minute cancellations quickly.
- **Adit Pay** collect payments and offer payment plans for hands-free recurring billing.
- **HIPAA-compliant eFax** fosters trusted communication.

Results

2X

Review volume increased

15%

Payments processed via Adit Pay

22

Hours saved per week

25%

Cancellations filled using ASAP lists

50%

Patients complete forms digitally before arrival

50%

Reduction in no-shows



Reduced admin workload and eliminated the need for external billing



Switching to Adit has been one of the best decisions our office has made. As a growing office, we need a platform that improves efficiency, supports our team, and enhances the patient experience, without breaking the budget. Adit delivered all of that.

Allyson, Office Manager



Optometry



Fargo, North Dakota