



Platinum Care Dental

How Platinum Care Dental cut 25% manual front desk workload with Adit Lite

Challenges

- **Manual** paperwork, reminders, and uploads
- Disconnected systems: **Opera DDS and World Pay**
- **Delays in patient communication** and payment collection
- **Small budget** for software tools

Solutions

- **Digital Forms:** Data auto-upload into Dentrix, no printing or scanning needed.
- **Text to Pay:** Faster collections with easy text-based payments.
- **Automated Messaging:** Quick replies and fewer no-shows with instant text alerts.
- **Smart Scheduling:** Easier appointment management with centralized patient info.

Results

25%

Time savings at the
front desk

2

Software Systems
Replaced



Data Uploads and
Payment Posting



Adit Lite made my job less stressful. My day-to-day work is simplified, support is responsive, and patients love it too.

Melanie L., Office Manager



Dental



Albuquerque, New Mexico