



Sanders Chiropractic & Fitness

Sanders Chiropractic And Fitness achieve 90% payment response rates & saves 5+ hours/week using Adit Pay



Challenges

- Slow patient payments created delays in collecting revenue and impacted cash flow.
- Patients often postponed paying balances until a future appointment, which extended the collection cycle.
- Staff lost significant time printing, mailing, and following up on patient statements.
- Manual billing processes reduced time available for other admin responsibilities.

Solutions

- **Adit Pay** offers secure text-to-pay payment collection
- **Texting** allows patients to two-way text the main office number
- **Appointment Reminders** automate reminders to reduce manual follow-up
- **Patient Forms** for faster patient paperwork processes

Results

5 Hours/
week

Saved more by decreasing manual billing and collections work

24-48
hours

Collected most patient balances of sending payment requests

90%

Achieved payment response rate through text-to-pay requests



Increased revenue collection speed with faster patient payments



Reduced dependence on paper forms, statements, and manual payment follow-up

I don't know that I could do what I do without Adit, honestly. It's been an amazing experience. The collection side of it is huge for me, and it's made a tremendous difference in how quickly we get paid.

Janelle Loret, Billing Specialist



Chiropractic



Bainbridge Township, Ohio