



# Tveten Dental Care

How Tveten Dental Care grew new patients by 30% with Adit



With Adit, everything connects. Phones, reminders, payments, our website, the works. The support response time is incredible, and the ROI is obvious: our new-patient flow is way up, and we're saving hours every week.

**Matt, Operations Manager**

## Challenges

- Inconsistent phone reliability and support with **DAISY and Weave**.
- **Website and marketing** run by separate vendors, which slowed updates, limited SEO traction, and provided little strategic guidance.
- **Manual, inconsistent processes** like paper forms, ad hoc recall, and clunky payments created bottlenecks.

## Solutions

- **Digital Patient Forms** auto sync to Open Dental.
- **Adit Pay & Text-to-Pay** for faster collections.
- **Reputation Management** automate review requests to Google and Facebook.
- **Marketing Suite & SEO** handle campaigns, content, and site optimization.
- **Practice Analytics** provides dashboards that tracks performance in real time.
- **Mobile App** manage schedules and patient outreach on the go.

## Results

8+

Staff hours saved weekly

15-20%

More appointments by reminders and scheduling

30%

Increase in new patients fueled by Adit

\$700K

Lift in annual collections powered by Adit Pay

300 to 700+

Reviews doubled through automated requests



Dental



Wenatchee, Washington