



Vacek Family Dentistry

Vacek Family Dentistry boosts case acceptance by 15% with Adit + CareCredit.

Challenges

- Delayed collections lead to **higher admin workloads**.
- High patient case refusal due to **cost concerns**.
- **Fragmented payment systems** complicated communication.

Solutions

- **Adit’s financing module with CareCredit** built-in provided valuable insights that significantly enhanced the practice.
- **Payments automatically posted to the ledger** saving time and duplicate work.
- **Consolidating three platforms** into Adit streamlined workflows.
- Staff could **instantly check if patients were pre-approved**, eliminating unnecessary delays in communications.

Results

15%	Increase in case acceptance	40%	Increase in 5-star Google reviews	83%	Treatment acceptance rate	14%	Net patient growth
62%	Diagnostic rate (above industry average)	2%	Broken appointments	53%	Patient capture rate	1–1.5 hours	Saved per day in admin work

I've worked in dentistry for over 40 years and tried more programs than I can count. Adit is in a league of its own for value, ease of use, and innovation.

Sheila, Office Manager



Dental



Lincoln, Nebraska