



DR. STUART DEXTER  
PROSTHODONTIST



I've tried systems like LightHouse 360 and Weave, but none have delivered on their promises like Adit. It just works. Plus, their customer service is truly five-star.

Dr. Lynne Barbour, DDS, Office Manager



Dental



Prairie Village, Kansas

## W. Stuart Dexter, DDS

How W. Stuart Dexter, DDS switched from Weave to Adit and saw a 40% boost in patient retention

### Challenges

- **Inconsistent integration** between Weave and EagleSoft.
- **Poor customer support** from Weave.
- Frustration among front desk staff **due to inefficiency**.
- Concerns about older patients **adapting to automation**.

### Solutions

- **Digital Forms** that make it easy even for older patients to complete.
- **Text Reminders** reduce the need for manual calls and no-shows.
- **Patient Card** feature works as promised, with caller photo and info displayed instantly.
- **HIPAA-compliant eFax** foster trusted communication.
- **Mobile App** keeps staff and patients connected while working remotely or off-hours.

### Results

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Hours of admin  
time saved weekly

15%

Increase in  
operational efficiency

30%

Decrease in  
no-shows

40%

Boost in patient  
retention

90%

Patients now complete digital  
forms before their appointment